



GUIDANCE FOR SHOPPING MALLS

Following the Centers for Disease Control and Prevention (CDC) guidance, under all circumstances, the following precautions should be followed by people visiting shopping malls. To the extent possible, shopping malls should take measures to ensure that customers may follow these guidelines:

- Stay home if sick.
- Protect yourself while visiting shopping malls:
 - Stay at least 6 feet away from other patrons.
 - If you are at **higher risk for** severe illness, you should avoid visiting shopping malls. People at higher risk **for severe illness** include adults 65 or older and people of any age who have serious underlying medical conditions.
 - Do not touch your eyes, nose, or mouth.
 - If possible, use touchless payment (pay without touching money, a card, or a keypad). If you must handle money, a card, or use a keypad, use hand sanitizer immediately after.
 - After leaving the shopping malls, use hand sanitizer. When you get home, wash your hands with soap and water for at least 20 seconds.

FOR BUSINESSES - The Department of Health Services recommends the following additional steps be taken by shopping malls:

- Maintain physical distancing, to the extent possible.
- Provide signage including floor decals or taping throughout the shopping mall to reinforce physical distancing.
- Provide and require employees to wear masks when possible.
- Provide access to soap and water for handwashing or an alcohol-based hand sanitizer at stations throughout the shopping mall for use by employees and clients. Require employees to regularly wash hands for at least 20 seconds.
- Operate with reduced occupancy with special attention to limiting areas where customers and employees can congregate.
- Ensure food court seating is appropriately physically distanced.
- All food court restaurants should follow the same guidelines prescribed for restaurants.
- Wipe any pens, counters, or hard surfaces between use or customer.
- Implement comprehensive sanitation protocols throughout the shopping mall.
- Implement additional disinfecting of high touch point areas throughout the mall's common areas regularly.
- Consider closing play areas or water features where children may congregate and not allow for appropriate sanitation between uses.
- Implement symptom screening for employees prior to the start of their shift.
- Consider posting signs advising customers and employees of expectations and guidance.
- Train all employees in the above safety actions.

***Note that guidance continues to be updated and those complying with the guidance are encouraged to visit the websites provided frequently to ensure they are complying with the most up-to-date guidance.*

Websites for additional public health guidance: